

*Healthy Homes, Healthy People* works across Wales and the South-West of England supporting people to have:

* Warmer homes
* Safer homes
* Healthier homes

We do this by offering a range of advice, support and referral options tailored to the needs of the household. *Healthy Homes, Healthy People* is open to everyone, but some of the services we refer to have their own eligibility criteria.

Support we can offer includes:

* **Energy**: help and advice with understanding energy bills, support with fuel debt, tariff-switching, smart meters, savings and discounts (e.g., Warm Home Discount)
* **Water:** information, advice and support with tariff reductions and water meters
* **Heating:** support with applications to Nest, a Welsh Government-funded scheme, providing replacement boilers, central heating systems and insulation to qualifying households
* **Income maximisation:** support and signposting for benefit checks andcouncil tax reductionapplications
* **Home adaptations:** support accessing grab-rails, level access showers, stair lifts etc.
* **Priority Service Register:** free registration with gas, electricity and water providers for qualifying households
* **Home safety measures:** carbon monoxide awareness, smoke alarms and locking cooker valves - information and advice for all and devices for qualifying households
* **Connection to the gas network:** support to apply for gas connection vouchers where eligible

If you, or someone you know, is finding it hard to heat their home, please get in touch.

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