

**Citizens Advice Swansea Neath Port Talbot** are a Registered Charity and member of the National Association of Citizens Advice Bureaux. Their aims are to provide the advice people need for the problems they face and improve the policies and practices that affect people's lives.

**Tax Help for Older People** provides a free, confidential and professional tax advice service to those over 60 (or retired) with an annual income of less than £20,000 p.a.

Are working together to deliver a  
**Regular Monthly Tax Surgery**  
at

**Citizens Advice Swansea Neath Port Talbot**  
**Second Floor, City Gates, Wind Street**  
**Swansea, SA1 1EE**

To make an appointment, contact us on: 0845 601 3321 or 01308 488066  
or call in to **Citizens Advice Swansea Neath Port Talbot**

**If you are wondering:**

- if you're due a refund
- if the tax you have paid is correct
- if your tax codes are correct
- why HMRC have sent you an underpayment notice
- what the letter from HMRC means
- whether you are completing the correct forms

**Or need help to:**

- check your tax affairs during your retirement year/s or through bereavement
- talk or write to HMRC and other organisations
- go online to access your information
- question why something has happened
- understand the tax implications of decisions
- appeal or complain

**Contact us** (see details above)